



The award-winning iGovServices suite of modules and integrations is the fastest-growing government revenue collection software solution. Delivering Tax Collection Expertise for over 20 years, a modern interface built on the latest Microsoft Azure cloud-based technology is iGov Services.

Return on investment (ROI) is quickly measurable with our self-service Taxpayer portal, our optional electronic delivery of documents, and tight integration creating end-to-end solutions for hundreds of organizations throughout the United States and its Territories.

## PROPERTY

- Dashboards to analysis
- Assessment Import Wizard
- Integrated Mortgage features including billing and payment file imports
- Taxpayer public and private portal
- Email/text/web access to payoff statements and history
- Complete Collection automation
- Delinquent processing including automated penalty/interest and custom calculation rates
- Payment plans fully automated

## TREASURY

- Collect multiple types of revenue within one department
- Integrating with existing Accounting systems
- Deliver, Business License, renewal documents, bills, and receipts electronically
- Android/iPhone app for mobile government audit/enforcement staff and Business Taxpayers for 24/7 access to documents
- Dashboards to analyze Billing, Collections, and Delinquents
- Payment plans fully automated

## WATER/UTILITY

- Dashboards to analysis
- Meter Reading Import Wizard (various solutions)
- Android/iPhone app for mobile maintenance team access to changeouts, finals, rereads, and more
- Customer online portal to access bills, receipts, and payments
- Email/text/bills, receipts, and delinquent notices
- Delinquent processing including automated penalty/interest and custom calculation rates
- Payment plans fully automated

## PROPERTY

- Real Estate Property
- Tangible Personal Property
- Business Property
- Vehicles
- Excise
- Securites
- Boats

## TREASURY

- Business License
- Alcohol License
- Hotel Lodging Tax
- Occupational Tax
- Sales Tax
- Gross and Net Based Tax
- Payroll Tax
- Municipal Citations
- Permits

## WATER/UTILITY

- Water Service
- Sewer Service
- Trash Service
- Various Utility Taxes



# iGovSERVICES

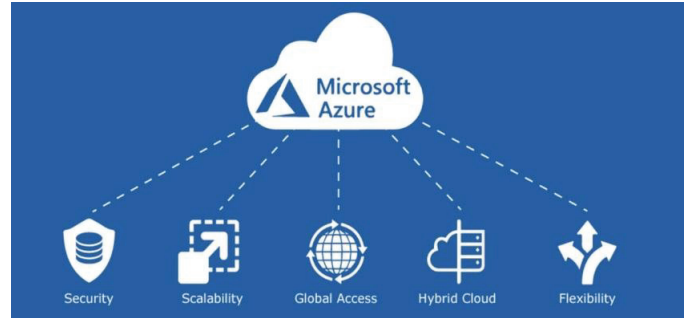
Delivering Expert Tax Billing & Collection Software Since 2000

Powered By:



## Why iGovServices Utilizes Microsoft Azure Cloud

- Microsoft Cloud 99.99% Uptime
- Automated Backups
- Fast Bandwidth
- Secure SSL Encryption
- Reduce your IT Expense With The Cloud Hosting!



## Smartphone Access (iPhone & Android)



iPhone

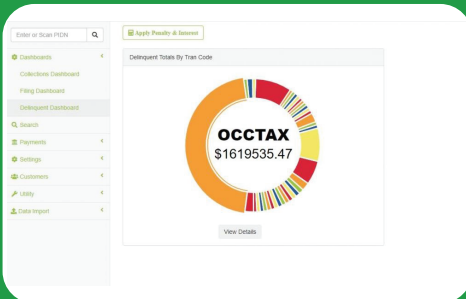
Billing features include an iPhone/Android app for the maintenance team, fully integrated payment plans, and Meter Reading Import Wizard for Neptune, Sensus, Itron, and more.

The iGovServices app has an entrance for both employees and taxpayers, speeding up access to information specifically needed for them.

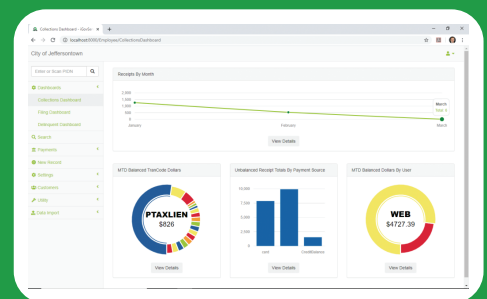
Mobile employees use the app for entering citations, entering utility meter readings, service orders, business compliance audits, and more. You can attach a Zebra Bluetooth mobile printer and provide bills/receipts in the field.



Android



Organize all your actions and data in easy-to-understand areas & dashboards!



## Measurable Return on Investment (ROI)



**Eliminate Over 100 Hours of Phone Calls**



**Reduce Postage Cost By 25%**



**Import Wizard Saves Days a Year**

